

## SCHEDULE OF TARIFFS¹ FOR VISA CARDS FOR INDIVIDUALS

(Effective from December 23rd, 2024)

	Transaction / service	Card type						
		Visa Classic (KGS) / (USD)		Visa Gold (KGS) / (USD)		Visa Classic pre-issued cards(Instant) (KGS) / (USD)		
1.	Issuance of primary VISA card							
1.1. 1.1.1.	Issuance of primary VISA card with standard design       Issuance of card (with smart chip) (takes up   Free (instant card							
1.1.2	to 7 business days for Bishkek, 10 business days for regions)	Free of	charge	Free of charge		issue)		
1.1.2.	Fee for urgent issuance/reissuance (takes approx. 2 business days, available only in Bishkek)	KGS 600	/USD 7	KGS 1 500 / USD 20		Not applied		
1.1.3.	Annual card maintenance fee for the 1 <sup>st</sup> year	KGS 300	/ USD 4	KGS 1 000 / USD 12		Free of charge		
1.1.4.	Annual card maintenance fee for the 2 <sup>nd</sup> and following years	300	4	1 000	12	300 4		
1.1.5.	Minimum Balance (The minimum balance is blocked on the card account at the first receipt on the card account. The amount is available after card expiration or account closure. Minimum balance also applies to the supplementary card)	200	2	400	5	200	2	
1.1.6.	Fee for primary card renewal	Free of	charge	Free of c	harge	Free of charge		
1.1.7.	Reissuance of primary card in case of lost / stolen / blocked or damaged card <sup>2</sup>	KGS 300		KGS 400 / USD 5		KGS 300 / USD 4		
1.2.	Issuance of primary VISA card with individ	dual design (ta	akes approxim	nately 15 busines	s days)	I .		
1.2.1.	Issuance of card with individual design (When ordering cards with individual design minimum balance applies and annual maintenance fee for the 2 <sup>nd</sup> and subsequent years, as the cards with the standard design, according to the tariffs. Fee for the annual maintenance for the 1 <sup>st</sup> year does not apply)	KGS 1 USE		n/a	n/a		n/a	
1.2.2.	Fee for primary card renewal with individual design	KGS 500	/USD 6	n/a		KGS 500 / USD 6 <sup>10</sup>		
1.2.3.	Reissuance of primary card with individual design in case of lost / stolen / blocked or damaged card <sup>2</sup>	KGS 1 000 / USD 12		n/a		KGS 1000	/USD 12 <sup>10</sup>	
1.2.4.	Fee for the transfer of funds from the card tied to e-wallet "Elsom"	0,1:	5%	0,15%		0,15%		
2.	Accrual %% on the balance (annual), min balance 10,000 som	3%	0%	3%	0%	3%	0%	
3.	In KICB	1						
3.1.	Cash withdrawal fee in ATMs (Max cash withdrawal limit is KGS 25 000 or USD 350)	Free of charge		Free of charge		Free of charge		
3.1.1.	Cash withdrawal fee in POS-terminals	0,5%		0,5%	0,5% 0,5%		5%	
3.1.2.	Receiving USD in cash at KICB cash desks	Set by the bank on a daily basis						
3.2.	Cash withdrawal fee for technical or allowed overdraft <sup>4</sup>	1,5%		1,5%		1,5%		
3.3.	Depositing cash in foreign currency to a card account	Free of charge.  Cash deposit fee in US dollars issued in 1996-2006 that do not fall under the criteria of dilapidation and do not raise doubts about authenticity are established on a daily basis						
3.4.	A card-to-card money transfer (if CARDEX is avaliable <sup>5</sup> )	Free of charge		Free of charge		Free of charge		
3.5.	Payments for goods and services	Free of charge		Free of charge		Free of charge		
3.6.	Card account statements							
3.6.1.	Balance inquiry	Free of charge		Free of charge		Free of charge		
3.6.2.	Mini-statement	Free of	charge	Free of c	narge	Free o	f charge	

4.1.       Cash withdrawal fee in ATMs and POSterminals       1% (min KGS 250)       1,5% (min KGS 250	1							
crminals	In other banks' network							
allowed overdraft*    1.5% (min   KGS 250)   Common   Com	(min SD 3)							
CARDEK is avaliable?   30 0.3 30 0.3 30   0.3 30   0.4	,5% min SD 3)							
4.5.1.   Balance inquiry   70   0.8   70   0.8   70     4.5.2.   Mini-statement   70   0.8   70   0.8   70     4.5.2.   Mini-statement   70   0.8   70   0.8   70     5.   Operations by cards issued by other banks in KICB devices     5.1.   Cask withdrawal in KICB ATMS   Free of charge   Free of charge   Free of charge   POS-terminals     6.   Card blocking   Free of charge	0,3							
4.5.2.   Mini-statement   70   0.8   70   0.8   70	ge							
4.5.2.   Mini-statement   70								
S.   Operations by cards issued by other banks in KICB devices	0,8							
5.1.   Cash withdrawal in KICB ATMs   Free of charge	0,8							
Free of charge								
POS-terminals   Card blocking   Free of charge   Free o								
6.1. Temporary blocking Free of charge Free of charge Free of charge Pree of char	rge							
6.2. Adding card to stop list (Card will be permanently blocked and must be reissued at the standard charge)  6.3. Card unblocking  7. Other fees  7.1. Fee for return of captured KICB card from KICB ATM (no later than 5 business days <sup>2</sup> )  7.2. Fee for urgent return of KICB card, captured by KICB ATM in Bishkek, in 1 day period  7.3. Fee for return of KICB card, captured by other bank's ATM (Card shall be returned after planned cash collection of ATM, max, in 250 days <sup>2</sup> )  7.4. Fee for considering KICB customer claim/dispute on transaction made in other bank's ATM (Standard term of considering is 30 days <sup>2</sup> )  7.5. Fee for considering KICB customer claim/dispute on transaction made in other bank's network. (Standard term of considering is 30 days <sup>2</sup> )  7.6. Fee for providing photo report from KICB ATM for KICB customers (no later than 5 business days <sup>2</sup> )  7.7. Fee for providing photo report from KICB ATM for Customers of other banks (no later than 5 business days <sup>2</sup> )  7.8. Fee for providing photo report from KICB ATM for Customers of other banks (Standard term of considering is 30 days <sup>3</sup> )  7.9. Fee for providing photo report from KICB ATM for Customers of other banks (Standard term of considering is 30 days <sup>3</sup> )  7.9. Fee for providing photo report from KICB ATM for Customers of other banks (Standard term of considering is 30 days <sup>3</sup> )  7.9. Fee for providing photo report from KICB ATM for Customers of other banks (Standard term of considering is 30 days <sup>3</sup> )  7.9. Fee for return of card issued by other bank (candard term of considering is 30 days <sup>3</sup> )  7.9. Fee for return of card issued by other bank (candard after planned cash collection of ATM, max, in 60 (sixty) day period)  7.10 Fee for urgent return of card issued by other bank, captured by KICB ATM (Card shall be returned after planned cash collection of ATM, max, in 20 susiness days pe. 7) <sup>8</sup> 8. Visa Global Customer Assistance Service (GCAS) fees (USD) <sup>9</sup>								
permanently blocked and must be reissued at the standard charge)  6.3. Card unblocking  7. Other fees  7.1. Fee for return of captured KICB card from KICB ATM (no later than 5 business days*)  7.2. Fee for urgent return of KICB card, captured by other banks (Standard term of KICB ATM (and shall be returned after planned cash collection of ATM, max. in 60 (sixty) day period)  7.3. Fee for considering KICB customer claim/dispute on transaction made in KICB and Friendly network. (Standard term of considering is 30 days*)  7.4. Fee for considering KICB customer claim/dispute on transaction made in other banks network. (Standard term of considering is 30 days)  7.5. Fee for providing photo report from KICB ATM for KICB customers (no later than 5 business days*)  7.6. Fee for providing photo report from KICB ATM for customers of other banks. (no later than 5 business days*)  7.7. Fee for providing photo report from KICB ATM for customers of other banks. (no later than 5 business days*)  7.8. Fee for providing photo report from KICB ATM for maxing claim/dispute on transaction from a transaction from a transaction from cardholders of other banks. (Standard term of considering is 30 days)  7.8. Fee for providing photo report from KICB ATM for maxing claim/dispute on transaction from a transaction from cardholders of other banks. (Standard term of considering is 30 days*)  7.9. Fee for providing photo and the standard term of considering is 30 days*)  7.9. Fee for terum of card issued by other bank, (and term of card issued by other bank, captured by KICB ATM (Card shall be returned after planned cash collection of ATM, max. in 60 (sixty) day period)  8. Visa Global Customer Assistance Service (GCAS) fees (USD)*								
7.1.     Other fees     (KGS)       7.1.     Fee for return of captured KICB card from KICB ATM (no later than 5 business days <sup>7</sup> )     100       7.2.     Fee for urgent return of KICB card, captured by Gaptured by KICB ATM in Bishkek, in 1 day period     800       7.3.     Fee for return of KICB card, captured by other bank's ATM (Card shall be returned after planned cash collection of ATM, max. in 60 (sixty) day period)     250       7.4.     Fee for considering KICB customer claim/dispute on transaction made in KICB and Friendly network. (Standard term of considering is 30 days <sup>3</sup> )     100       7.5.     Fee for considering KICB customer claim/dispute on transaction made in other banks' network. (Standard term of considering is 30 days)     500       7.6.     Fee for providing photo report from KICB ATM for KICB customers (no later than 5 business days <sup>3</sup> )     250       7.7.     Fee for providing photo report from KICB ATM for customers of other banks (no later than 5 business days <sup>2</sup> )     800       7.8.     Fee for considering claim/dispute on transaction from cardholders of other banks (Standard term of considering is 30 days <sup>3</sup> )     700       7.9.     Fee <sup>8</sup> for return of card issued by other bank, captured by KICB ATM (Card shall be returned after planned cash collection of ATM, max. in 60 (sixty) day period)     500       7.10     Fee <sup>8</sup> for urgent return of card issued by other bank, captured by KICB ATM (Card shall be returned after planned cash collection of ATM, max. in 2 business days pe. <sup>7</sup> ) <sup>8</sup> 800       8.     Visa Global Customer Assis	ge							
7.1. Fee for return of captured KICB card from KICB ATM (no later than 5 business days²)  7.2. Fee for urgent return of KICB card, captured by KICB ATM in Bishkek, in I day period  7.3. Fee for return of KICB card, captured by other bank's ATM (Card shall be returned after planned cash collection of ATM, max. in 60 (sixty) day period)  7.4. Fee for considering KICB customer claim/dispute on transaction made in KICB and Friendly network. (Standard term of considering is 30 days?)  7.5. Fee for considering KICB customer claim/dispute on transaction made in other banks' network. (Standard term of considering is 30 days?)  7.6. Fee for providing photo report from KICB ATM for KICB customers (no later than 5 business days²)  7.7. Fee for providing photo report from KICB ATM for customers of other banks (no later than 5 business days²)  7.8. Fee for considering claim/dispute on transaction from cardholders of other banks (standard term of considering is 30 days)  7.8. Fee for considering claim/dispute on transaction from cardholders of other banks (Standard term of considering is 30 days²)  7.9. Fee's for return of card issued by other bank, captured by KICB ATM (Card shall be returned after planned cash collection of ATM, max. in 60 (sixty) day period)  7.10 Fee's for urgent return of card issued by other bank, captured by KICB ATM (Card shall be returned after planned cash collection of ATM, max. in 20 business days pe. 7)*  8. Visa Global Customer Assistance Service (GCAS) fees (USD)9	ge							
from KICB ATM (no later than 5 business days <sup>7</sup> )  7.2. Fee for urgent return of KICB card, captured by KICB ATM in Bishkek, in 1 day period  7.3. Fee for return of KICB card, captured by other bank's ATM (Card shall be returned after planned cash collection of ATM, max. in 60 (sixty) day period)  7.4. Fee for considering KICB customer claim/dispute on transaction made in KICB and Friendly network. (Standard term of considering is 30 days <sup>7</sup> )  7.5. Fee for considering KICB customer claim/dispute on transaction made in other banks' network. (Standard term of considering is 30 days)  7.6. Fee for providing photo report from KICB ATM for KICB customers (no later than 5 business days <sup>7</sup> )  7.7. Fee for providing photo report from KICB ATM for KICB customers (no later than 5 business days <sup>7</sup> )  7.8. Fee for providing photo report from KICB ATM for customers of other banks (no later than 5 business days <sup>7</sup> )  7.9. Fee for considering claim/dispute on transaction from cardholders of other banks (Standard term of considering is 30 days <sup>7</sup> )  7.9. Fee for considering claim/dispute on transaction from cardholders of other banks (Standard term of considering is 30 days <sup>7</sup> )  7.9. Fee for greutrn of card issued by other bank, captured by KICB ATM (Card shall be returned after planned cash collection of ATM, max. in 60 (sixty) day period)  7.10 Fee for urgent return of card issued by other bank, captured by KICB ATM (Card shall be returned after planned cash collection of ATM, max. in 2 business days pc.) se								
captured by KICB ATM in Bishkek, in 1 day period  7.3. Fee for return of KICB card, captured by other bank's ATM (Card shall be returned after planned cash collection of ATM, max. in 60 (sixty) day period)  7.4. Fee for considering KICB customer claim/dispute on transaction made in KICB and Friendly network. (Standard term of considering is 30 days <sup>2</sup> )  7.5. Fee for considering KICB customer claim/dispute on transaction made in other banks' network. (Standard term of considering is 30 days <sup>2</sup> )  7.6. Fee for providing photo report from KICB ATM for KICB customers (no later than 5 business days <sup>2</sup> )  7.7. Fee for providing photo report from KICB ATM for customers of other banks (no later than 5 business days <sup>2</sup> )  7.8. Fee for considering claim/dispute on transaction from cardholders of other banks (Standard term of considering is 30 days <sup>2</sup> )  7.9. Fee <sup>8</sup> for return of card issued by other bank, captured by KICB ATM (Card shall be returned after planned cash collection of ATM, max. in 60 (sixty) day period)  7.10 Fee <sup>8</sup> for urgent return of card issued by other bank, captured by KICB ATM (Card shall be returned after planned cash collection of ATM, max. in 60 (sixty) day period)  7.10 Fee <sup>8</sup> for urgent return of card issued by other bank, captured by KICB ATM (Card shall be returned after planned cash collection of ATM, max. in 60 (sixty) day period)  7.10 Fee <sup>8</sup> for urgent return of card issued by other bank, captured by KICB ATM (Card shall be returned after planned cash collection of ATM, max. in 60 (sixty) day period)  800  800  800  800  800  800  800  8								
other bank's ATM (Card shall be returned after planned cash collection of ATM, max. in 60 (sixty) day period)  7.4. Fee for considering KICB customer claim/dispute on transaction made in KICB and Friendly network. (Standard term of considering is 30 days')  7.5. Fee for considering KICB customer claim/dispute on transaction made in other banks' network. (Standard term of considering is 30 days)  7.6. Fee for providing photo report from KICB ATM for KICB customers (no later than 5 business days')  7.7. Fee for providing photo report from KICB ATM for customers of other banks (no later than 5 business days')  7.8. Fee for considering claim/dispute on transaction from cardholders of other banks (standard term of considering is 30 days')  7.9. Fee's for return of card issued by other bank, captured by KICB ATM (Card shall be returned after planned cash collection of ATM, max. in 60 (sixty) day period)  7.10 Fee's for urgent return of card issued by other bank, captured by KICB ATM (Card shall be returned after planned cash collection of ATM, max. in 60 (sixty) day period)  8. Visa Global Customer Assistance Service (GCAS) fees (USD)  7.8. Visa Global Customer Assistance Service (GCAS) fees (USD)								
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7.5. Fee for considering KICB customer claim/dispute on transaction made in other banks' network. (Standard term of considering is 30 days)  7.6. Fee for providing photo report from KICB ATM for KICB customers (no later than 5 business days <sup>7</sup> )  7.7. Fee for providing photo report from KICB ATM for customers of other banks (no later than 5 business days <sup>7</sup> )  7.8. Fee for considering claim/dispute on transaction from cardholders of other banks (Standard term of considering is 30 days <sup>7</sup> )  7.9. Fee <sup>8</sup> for return of card issued by other bank, captured by KICB ATM (Card shall be returned after planned cash collection of ATM, max. in 60 (sixty) day period)  7.10 Fee <sup>8</sup> for urgent return of card issued by other bank, captured by KICB ATM (Card shall be returned after planned cash collection of ATM, max. in 2 business days pe. <sup>7</sup> ) <sup>8</sup> 8. Visa Global Customer Assistance Service (GCAS) fees (USD) <sup>9</sup>	100							
KICB ATM for KICB customers (no later than 5 business days <sup>7</sup> )  7.7. Fee for providing photo report from KICB ATM for customers of other banks (no later than 5 business days <sup>7</sup> )  7.8. Fee for considering claim/dispute on transaction from cardholders of other banks (Standard term of considering is 30 days <sup>7</sup> )  7.9. Fee <sup>8</sup> for return of card issued by other bank, captured by KICB ATM (Card shall be returned after planned cash collection of ATM, max. in 60 (sixty) day period)  7.10 Fee <sup>8</sup> for urgent return of card issued by other bank, captured by KICB ATM (Card shall be returned after planned cash collection of ATM, max. in 2 business days pe. <sup>7</sup> ) <sup>8</sup> 8. Visa Global Customer Assistance Service (GCAS) fees (USD) <sup>9</sup>								
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7.10 Fee <sup>8</sup> for urgent return of card issued by other bank, captured by KICB ATM (Card shall be returned after planned cash collection of ATM, max. in 2 business days pe. <sup>7</sup> ) <sup>8</sup> 8. Visa Global Customer Assistance Service (GCAS) fees (USD) <sup>9</sup>								
	800							
8.1   Emergency Card Replacement 250								
8.2 Emergency Cash Disbursement 175								

8.3	Emergency service request (in case of rejection or non-use of the request)	50
8.4	Visa assistance center	7,5
8.5	Updating data in Visa Exception File	3

<sup>&</sup>lt;sup>1</sup> All bank fees include a sales tax of 2%.

CARDHOLDER	Bank
<del></del>	

## Standard spending (daily) limits<sup>1</sup>:

CARD	Daily Limits								Single transaction limit
TYPE	ATM		Manual Cash		E-commerce <sup>2,3</sup>		ATM		Manual Cash
	Amount	Number of operations	Amount	Number of operations	Amount	Number of operations	Amount	Number of operations	Amount
VISA Classic in KGS	270 000	15	375 000	5	270 000	15	270 000	15	50 000
VISA Classic in USD	4 000	15	5 000	5	4 000	15	4 000	15	-
VISA Classic (Instant) in KGS	270 000	15	375 000	5	270 000	15	270 000	15	50 000
VISA Classic (Instant) in USD	4 000	15	5 000	5	4 000	15	4 000	15	-
VISA Gold in KGS	270 000	20	1 500 000	5	270 000	15	270 000	15	50 000
VISA Gold in USD	4 000	20	20 000	5	4 000	15	4 000	15	-

<sup>&</sup>lt;sup>1</sup>Daily limits for cards Visa Electron, Visa Classic may be extended upon written request of the customer to the level of card Visa Gold.

## Standard deposit limits for VISA cards:

	Daily limits			
Type of card	Amount	Number of operations		
	ATM			
VISA Classic in KGS	685 000	10		
VISA Classic in USD	10 000	10		
VISA Classic Instant in KGS	685 000	10		

<sup>&</sup>lt;sup>2</sup> Re-issuance upon expiration of the card is possible if the card expires no earlier than 2 (two) months after the client contacts the Bank.

<sup>&</sup>lt;sup>4</sup>Cash withdrawal from borrowed funds is only possible when conducting transactions with the card in KICB devices and third-party banks.

<sup>&</sup>lt;sup>5</sup> CARDEX is a local card-to-card money transfer system.

<sup>&</sup>lt;sup>6</sup> In the case of Card transactions in a currency other than the currency of the Card account, conversion is carried out taking into account the exchange rate premium of up to 3% of the official rate of the Payment system. In the Operations Register, the amount of the completed Card transaction is reflected taking into account the exchange rate premium on the date of the Card transaction using the Cards.

<sup>&</sup>lt;sup>7</sup> Since an application for dispute transaction is submitted. Moreover, the commission for consideration of the application is withheld even if the appeal was false / unfounded.

<sup>&</sup>lt;sup>8</sup> If the name of the cardholder is embossed on the card and the client is authentificated.

<sup>&</sup>lt;sup>9</sup> Commissions for emergency services, providing in abroad, settled by Payment system and can be changed in one-way order.

Transaction currency exchange is carried out with the exchange rate of the day of transaction processing

<sup>&</sup>lt;sup>10</sup> Reissue of a pre-issued card (Instant) with individual design is issued out in the standard mode, with the obligatory indication of the cardholder's full name.

<sup>&</sup>lt;sup>2</sup>Remote payment for goods and services includes the types of payments that do not require the physical presence of the card for payment, ie, reservation services in hotel complexes by fax, the payment by phone or by mail (MOTO: mail order / telephone order), etc.

<sup>&</sup>lt;sup>3</sup>The option of online transactions or remote payment is closed on all cards by default. To open this option, it is necessary to fill out an application or open access yourself through the KICB mobile application.

VISA Classic Instant in USD	10 000	10
VISA Gold in KGS	685 000	10
VISA Gold in USD	10 000	10